



Project Fact Sheet

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West Park Healthcare Centre Post Occupancy Evaluation Framework

STATUS: Completed

PROJECT TYPE: Construction of a new hospital building, including a total of 314 rehabilitation and complex continuing care inpatient beds and enhanced ambulatory care services.

LOCATION: Toronto, Ontario

ARCHITECTS: HOK Architects, Planning, Design and Compliance Architects

ABOUT THE HOSPITAL: West Park Healthcare Centre is situated on a 27 acre campus that is adorned with extensive green landscaped parklands and gardens. Located near the intersection of Eglinton Ave. West and Jane Street, it is surrounded by the Humber River Park and trail system, the Eglinton Flats municipal park and recreation complex, and a municipal golf course.

The redevelopment is marked by the construction of a new hospital building, including a total of 314 rehabilitation and complex continuing care inpatient beds, enriched ambulatory care services. The project scope also includes demolition of three existing hospital buildings, creation of a new street entrance and extensive landscaping for therapeutic outdoor spaces.



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RESEARCH ACTIVITIES: To create the evaluation framework for both pre and post occupancy and assess the impact of healthcare facility design on relevant outcomes for West Park's new hospital. Engagement activities focused on understanding the context of care, mapping the design intentions for the new hospital, identifying priority spaces for observation and developing the evaluation framework.

RESEARCH DESIGN (PROPOSED): Pre construction and post construction quasi experiment to compare patient, staff, visitor, community and organizational outcomes across the existing and to be constructed facilities

EVALUATION OBJECTIVES: To assess whether user impressions of West Park's new facility are in alignment with the design intentions relative to the existing West Park facility. To examine the relative impact of the design of the existing and new West Park Healthcare Centre facility on patient, visitor, staff and community impressions, behaviour, well-being and health related outcomes. To examine the user experience of the current West Park facility relative to the new facility.

RESEARCH METHODS (PROPOSED): Naturalistic observation, computer assisted surveys, online surveys, go along interviews, database extraction

KEY SPACES AND PRIORITY AREAS FOR STUDY: Connection to nature and beauty, inpatient unit configuration, designated spaces including the entrance, lobby and circulation corridors, outdoor terraces and pathways, outdoor therapeutic areas, rehabilitative therapy gyms, utilization, impressions, user experience, well-being and health related outcomes



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